Board of Directors Updates as of 11/01/2024

Resource Development Quality Assurance: Deaf and Hard of Hearing Community Specialist- Jess Nestelroad

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Currently searching for Audiologists that would like to become vendored with FNRC. At this time, there is 2 vendored Audiologist and they are in the Redding and South Lake Tahoe areas. There has been difficulty with finding providers that are willing to vendor due to already having their schedules full and not wanting to take on more.

Collaboration will be taking place with Alta Regional Center, Valley Mountain Regional Center, and other regional centers to identify other Audiologists that may be further away, but that we can courtesy vendor.

A request has been sent to Alta Regional Center for a courtesy vendroization for Nor Cal Services for Deaf and Hard of Hearing. The Community Services team is working on getting it completed so that services such as ASL Interpretation can be accessed.

Educational/ Outreach Activities

The DHH community has monthly coffee socials, pizza socials, senior breakfast socials, and outreach planning committee meetings throughout the FNRC catchment area. When flyers or information is received by DHH Specialist, they are sent to the FNRC team to be distributed.

Jess is available to attend IEP meetings, IPP meetings, Quarterly meetings, IDT meetings, and Intake assessments with Service Coordinators if they request.

Jess is working on meeting with various day programs, residential homes, and vendors in the FNRC catchment area to educate them on the Deaf Community and Culture to ensure that best practices are taking place when working with the DHH population. Jess also hopes to identify barriers in these spaces and what support is needed to overcome them.

Jess will be volunteering at various upcoming FNRC outreach booths to ensure that information about the Deaf+ community is made available as well as access to communication if needed.

Jess is coordinating with Case Management units to schedule a time to complete a DHH culture and community presentation with them. The presentation is also now integrated into the new staff training plan. Every new hire will have to take the training within six months of starting at FRNC.

Jess recently attended the following trainings:

- Fresno State Scarlett's Park Conference which focused on Deaf+ families and their stories on 09/20/2024- 09/21/2024.

- DDS Training on "Advancing Language Equity for Deaf State Employees in the Workplace" on 09/26/2024.

Jess is scheduled to attend the following upcoming trainings:

- LEAD-K Training at Alta Regional Center on 11/13/2024.
- DDS Training on working with Deaf+ Individuals on 11/15/2024.
- Augmentative and Alternative Communication (AAC) Training on 11/18/2024.
- Deaf+ Parent Support Group on 11/21/2024.
- "Protactile Interpreting Modules and Best Practices" through the DeafBlind Interpreting National Training & Resource Center from 10/1/2024-12/31/2024 (Self-Paced Modules).

Statewide Updates

The DHH Specialists across the state have created three work groups (Support Groups; Vendor Training; and Accessibility Checklist). These groups meet monthly and collaborate on what is working and what is not working at their regional center. They are also working on organizing support groups, creating a training for vendors that is standard for the whole state, and building an accessibility checklist to help identify barriers and things that need to be improved on in both a DHH Clients home and/ or program.

DHH Specialists have a bi-monthly meeting which was last held on 09/25/2024. Each specialist provided information on how things are going at their regional centers. The main focus at this time for all specialists is the Vendor Training work group where the hope is to create a training the will be consistent across the state for our vendors on Deaf community and culture. The specialists are currently working on planning a gathering where they can all come together in person to collaborate and also receive more training. Many of the specialist are newer and do not quite understand their role within the regional center.

The next meeting is scheduled for 12/04/2024 where an update from DDS is expected to give more information about a gathering possibility and potential dates.

General Updates

Jess is working on creating a resource guide for Deaf+ individuals in FNRC's catchment area. Resources will be both local and generalized agencies that can provide services and supports.

NorCal Services for the Deaf and Hard of Hearing hosts social events for the community monthly. This information can be found on our FNRC DHH page or on Nor Cal's event page. They are hosting a Deaf+ Parent Support Group via Zoom every 3rd Thursday of every other month. The next group will be on 11/21/2024 from 11am-12:30pm via Zoom and the topic is "Mock IEP with Live Q&A".